

# HOUSEPLANT HELP DAYS - FAQs

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## What time should I be there?

The potting/re-potting and Rx diagnosis stations will be open Sat & Sun (Feb 28-Mar 1) from 10am to 2pm. Customers will be helped in the order they are received, and wait times may vary. If we are very busy, customers who are comfortable & confident in their potting capabilities are welcomed and encouraged to go ahead & use the materials available at the potting station to "DIY" their plants & pots.

## How long will I have to wait?

This is a new event for us, so we don't have prior experience to reference. Customers will be helped in the order they are received, and wait times may vary.

## How many plants can I have potted/re-potted?

Up to 5 per person with pot diameter size of 10" or smaller.

## Is this event for new plants & pots or can I bring existing items from home?

Potting is available for plants & pots newly purchased from Petitti's that day. Re-potting is equally available for existing potted plants brought in from home. These activities are available Sat & Sun (Feb 28-Mar 1) from 10am to 2pm.

## Can I drop off my plant & pot, and come back later for pickup?

No. Customers must be present, active participants for the potting/re-potting and Rx diagnosis activities we're providing. We want to help you, and help you learn through hands-on instruction!

## Can I do the potting or re-potting myself?

Yes, in fact we *encourage* you to step on up and use our space, use our soil, feel comfortable making the mess at our potting station, and really do it the right way with our guidance. Getting your hands in the work is the best way to learn!

## Are there any plants I should not bring?

Orchids and African Violets currently in bloom are likely to drop flowers and end their current bloom cycle as a reaction to the transplanting process. If you are okay with that, we welcome your Orchids & African violets whether they're in or out of bloom.

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*location  
information*



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## **Can I bring a potted plant trained on a moss pole or other trailing plant support?**

Sure, that's fine!

## **How should I transport my potted plant to & from Petitti's?**

Please box, bag, wrap, or otherwise cover your plants to protect them from winter weather (cold, wind, sleet/snow) while in transit. Remember, most houseplants are tropical plants used for indoor enjoyment in Northeast Ohio. That means they need to be protected from cold outdoor weather conditions to survive and to avoid exposure issues like cold shock, foliage/flower burn, and leaf drop.

## **Will you water my plant after potting/re-potting?**

No, we will not be able to water plants at the potting/re-potting station in our stores. We recommend going directly home after the event to water plants thoroughly according to your Petitti associate and/or our Watering 101 advice.

## **Will you fertilize my plant as part of the potting/re-potting activity?**

No, but we are happy to recommend the best food for your specific indoor plant (typically applied Apr-Sep).

## **Will you treat my plant as part of the Rx diagnosis activity?**

No, but we are happy to recommend the best care actions or success products to solve your plant problem.

## **Will any special sales be going on at the same time?**

Yes, customers can take advantage of Buy One, Get One 50% OFF on most houseplants and indoor pottery Sat & Sun (Feb 28-Mar 1) during all business hours, 10am to 5pm. The offer is mix & match, valid on sets of 2 applicable items of equal or lesser value (could be 2 plants, 2 pots, 1 of each, it's up to you!). *\*Exclusions apply, see offer for details.*

## **Is this event happening at all Petitti locations?**

Yes! We have 10 locations serving Northeast Ohio, and this event will take place at all of them at the same time (Avon, Bainbridge Twp., Bath Twp., Boardman, Brunswick, Canton, Mentor, Oakwood Village, Strongsville, and Tallmadge).

## **Anything else I should know?**

Petitti Garden Centers is not responsible for future plant issues or plant expiration after this event.



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